

Quality and Product Safety Policy

Main objective for **SYMETAL**, which specializes in aluminium foil rolling and the production of aluminium foil packaging materials, is customer satisfaction by offering materials high quality and safe products.

In order to achieve this, we are committed to:

- **Comply** with customer requirements and up-to-date market quality demands
- **Respect** all applicable laws and regulatory regarding food contact materials
- **Fulfil** all contractual obligations towards our personnel and the community
- **Assure and maintain** confidentiality for our customers and
- **Take** anti-counterfeit measures

Quality & Product Safety for Symetal means that all operations are in compliance with:

- **Customer requirements** and contractual obligations
- **Applicable legislation** and international standards concerning product food safety and especially food contact materials
- **Objectives and goals** that we set

To fulfil all the above, **Symetal**:

- Has established an integrated quality and product safety system
- Continuously updates and improves product specifications, process efficiency and effectiveness and the integrated management system as whole
- Sets improvement objectives and goals, that are constantly monitored and assessed
- Provides all necessary resources for efficient and effective business and plant operations at all levels
- Invests in personal education & training in order to achieve continuous personal improvement and promote quality culture
- Monitors critical process parameters, analyses and evaluates the data to achieve the above the above objectives and relevant targets set in company's business strategy
- Maintains open communication lines, both internally and externally (with customers, suppliers and other stakeholders)
- Is committed to continuously improve its business performance and brand name

Within our continuous improvement culture, we recognise and reward collective and individual effort, with respect to our employees, our customers and the environment. At all times, we strive towards our vision to be recognised as a leading company in the global aluminium foil market.

Our top management is committed to above Policy statement and ensures that it is implemented, maintained and communicated to all employees, while available to all stakeholders.